

STUDENT INSURANCE FAQs

Q: I currently have private insurance and waived the student insurance. If my private insurance status would change can I elect the student insurance even after the deadline?

A: Yes, students are able to enroll anytime.

Q: When am I able to waive the student insurance?

A: Students have an opportunity to waive the student insurance at the beginning of fall and spring semester. Notifications along with waiver instructions will be posted on USF Portal, USF student emails and Wellness Center social media (Facebook & Twitter).

Q: I am applying for private insurance and may not have proof of coverage prior to the student insurance deadline. What should I do?

A: Contact Wellness Center (815) 740-3399 prior to the waiver deadline for assistance.

Q: I used the student insurance for a medical claim prior to the waiver deadline. Am I able to waive the student insurance if I decide to purchase a different insurance plan?

No, if you utilize the student insurance you must retain the coverage for the semester. Insurance claims take 30 days to process. If the insurance is used and waived then the member is responsible for 100% of the medical bill.

Q: I am applying for private insurance and will not have any proof of coverage prior to the student insurance deadline. My insurance company is not willing to provide letter of application and/or estimated approval/denial time frame. What should I do?

A: All registered students are required to have insurance. Students are encouraged to elect the student insurance and waive out the following semester if needed.

Q: Where can I find out more information regarding the student insurance (coverage, print ID cards, claims, etc.)?

A: Go to www.myusfinsurance.com. In the middle of the page you will see the drop down menu.

- Elect the Student Insurance Plan.

Here you will be provided with a menu of available resources.

Q: I still have questions regarding student insurance where can I go for assistance?

A: Visit the Wellness Center located in Tower, 2nd floor, room 213 or call (815) 740-3399.