



**Student's Name:** \_\_\_\_\_ **USF ID or SSN:** \_\_\_\_\_

We have received the results of your Free Application for Federal Student Aid (FAFSA) for the 2020-2021 academic year. A review has determined that one or both of the following comments appeared on your Student Aid Report:

*According to Social Security Administration records, the name you reported on the FAFSA does not correspond to the social security number you reported.*

*and/or*

*The Social Security Administration could not confirm your claim of United States Citizenship. This may be the result of the data reported for your legal name, social security number or date of birth.*

To resolve this problem please provide a copy of the following documents:

1. *a photocopy of your social security card (if your current name does not match the name on your card, please correct this information with the Social Security Administration and submit a copy of the corrected card);*

*and*

2. *a photocopy of your birth certificate, Citizenship Certificate or U.S. Passport*

Please respond as soon as possible so we can proceed with your request for financial assistance. If you have any questions regarding this letter, please call our office toll free at (866) 890-8331.

Sincerely,

**Financial Aid Services**

500 Wilcox Street Joliet, IL 60435 | [finaid@stfrancis.edu](mailto:finaid@stfrancis.edu)

(815) 740-3403 | Toll-free: (866) 890-8331 | Fax: (815) 740-3822