

First Day FAQs

WHAT IS FIRST DAY™?

First Day™ is Barnes & Noble College's inclusive access model, where digital course materials are included as an additional course charge for a particular course or program. This model is easy and convenient for student use, provides an affordable option, and supports student success by ensuring every student is prepared for the first day of class.

First Day™ course materials are digital versions of the physical textbook that may include additional educational resources such as workbooks, problem sets, tutorials, video, simulations, and interactive software. Digital textbooks have many features that allow you to interact with your course content like never before. Depending on the course materials used, features may include highlighting, annotation, search functions, and multimedia links. All First Day™ materials are easy to access through your Learning Management System.

WHAT IF I WANT A PHYSICAL COPY OF THE TEXTBOOK?

Most publishers give students the option of purchasing a very affordable loose-leaf copy of the book through the campus bookstore. The loose-leaf copy can also be ordered online from the bookstore and shipped directly to your home.

WHAT ARE THE BENEFITS OF FIRST DAY™?

Some of the benefits of the First Day™ program are:

- Students are prepared on the first day of class with all their required materials, leading to greater student success.
- First Day™ materials are accessible through the Internet so it goes where you go, on whichever device you want.
- The cost of First Day™ course materials has been negotiated to be the lowest price available from the publisher.

HOW DO I PAY FOR MY FIRST DAY™ COURSES?

When you register for a First Day™ course, the cost of digital course materials is included as a course materials charge and will appear on your student account. This charge is automatically added to the tuition and fees and is only applicable to courses that are part of the First Day™ program. You will have access to the required materials by the first day of class. This charge is applied each time you register for a First Day™ course, including if a class is repeated.

HOW DO I ACCESS FIRST DAY™ COURSE MATERIALS?

Once the course is opened by the instructor, you will be able to access your digital course materials through your Learning Management System (LMS). First-time users will need to create an account with the publisher providing the course material. Please ensure your pop-up blocker is disabled within your browser during use.

IS THERE HELP AVAILABLE?

Yes! Each faculty member is trained to help you with your digital course materials and can provide instructions on how to access the materials through your campuses LMS. The Campus Bookstore also offers 24/7 Support via:

Web: customercare.bncollege.com

Toll Free: 1-844-9-EBOOKS (1-844-932-6657)

Email: bookstorecustomercare@bncollege.com

WHAT HAPPENS IF I DROP/WITHDRAW FROM A CLASS?

If you drop or withdraw from a First Day™ course, you may be refunded according to your school's policies for refunds on tuition and fees. You will have to pay the First Day™ Course Materials charge again if you re-register.

Spring 2021

Course + CRN #	Course	FD fee
BIOL-124-A 20204	Principles of Biology 1	\$39.90
BIOL 255 A 20235	Genetics	\$39.90
CHEM 120 A 20444	Foundations of Chemistry	\$39.90
CHEM-120 B 20445	Foundations of Chemistry	\$39.90
CHEM-120 C 20446	Foundations of Chemistry	\$39.90
CHEM 122 A 20447	Gen. Chem. II	\$39.90

BSAD 276 A 20712	Business Statistics	\$104
FINC 242 A 20263	Principles of Finance	\$99.99
FINC 242 B 21087	Principles of Finance	\$99.99
MATH-105-A 20428	Intro to Statistics	\$89.99
MATH 105-B 20429	Intro to Statistics	\$89.99
MATH 105-C 20430	Intro to Statistics	\$89.99
MATH 105-D 20431	Intro to Statistics	\$89.99
MATH 105-E 20432	Intro to Statistics	\$89.99
MATH 175 A 20488	Statistics	\$89.99